

Norton Cottages
TERMS & CONDITIONS

1. All Prices include electricity & heating, bed linen, towels, tea towels.
2. All prices are based on a **7-night** stay from Saturday to Saturday. Shorter periods and mid-week arrivals may be arranged. Please ask for details. Please telephone us to check on the availability of the accommodation that you prefer.
3. Please arrive after **4.00p.m.** and vacate your cottage by **10.00a.m.** All cottages are fully equipped.
4. Booking will be reserved for **7 days** whilst awaiting arrival of booking form and deposit.
5. The balance of payment is due **30 days** before arrival date. If booking within **30 days** of arrival the full cost will be requested as deposit.
6. In the event that you are unable to take up your confirmed booking please advise us as soon as possible and we will do our best to re-let the cottage. However if we are unable to re-let we reserve our right to the full amount of rental due.
7. Experience has shown that unfortunately it does sometimes happen that cancellation or curtailment of a holiday is unavoidable due to illness or other cause. As this can be a very distressing event, we strongly recommend that you insure against this.
8. Dogs are welcome by prior arrangement, at no extra cost.
9. For the comfort of all of our guests, we have a **NO SMOKING** policy in both of our cottages.
10. The company, its employees and representatives shall not be liable to guests or third parties for any loss or damage to persons or third parties howsoever arising.
11. The off-street parking is limited to **one** car per cottage; there is ample parking space for additional cars on the road beside Norton House. Vehicles are left on the property at the vehicle owner's sole risk.
12. In the event of breakages or damage to our property and/or its contents caused by guests or any member of their party, full payment is required for the actual cost of replacement or repair.
13. Dogs must be kept under their owners control at all times.
14. Please clean up after your dog, facilities are provided for each cottage.
15. Dogs should not be left alone in the cottages unless previously agreed.
16. **Please leave the cottage cleaned; this enables us to keep our prices competitive, thank you in advance for your cooperation.**

Norton Cottages
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